

TECHNOLOGY & COMMUNICATION

USAGE OF INFORMATION AND COMMUNICATION TECHNOLOGIES IN SERBIA

OBJECTIVE: With this poster we wish to show how much ITC are represented in Serbia



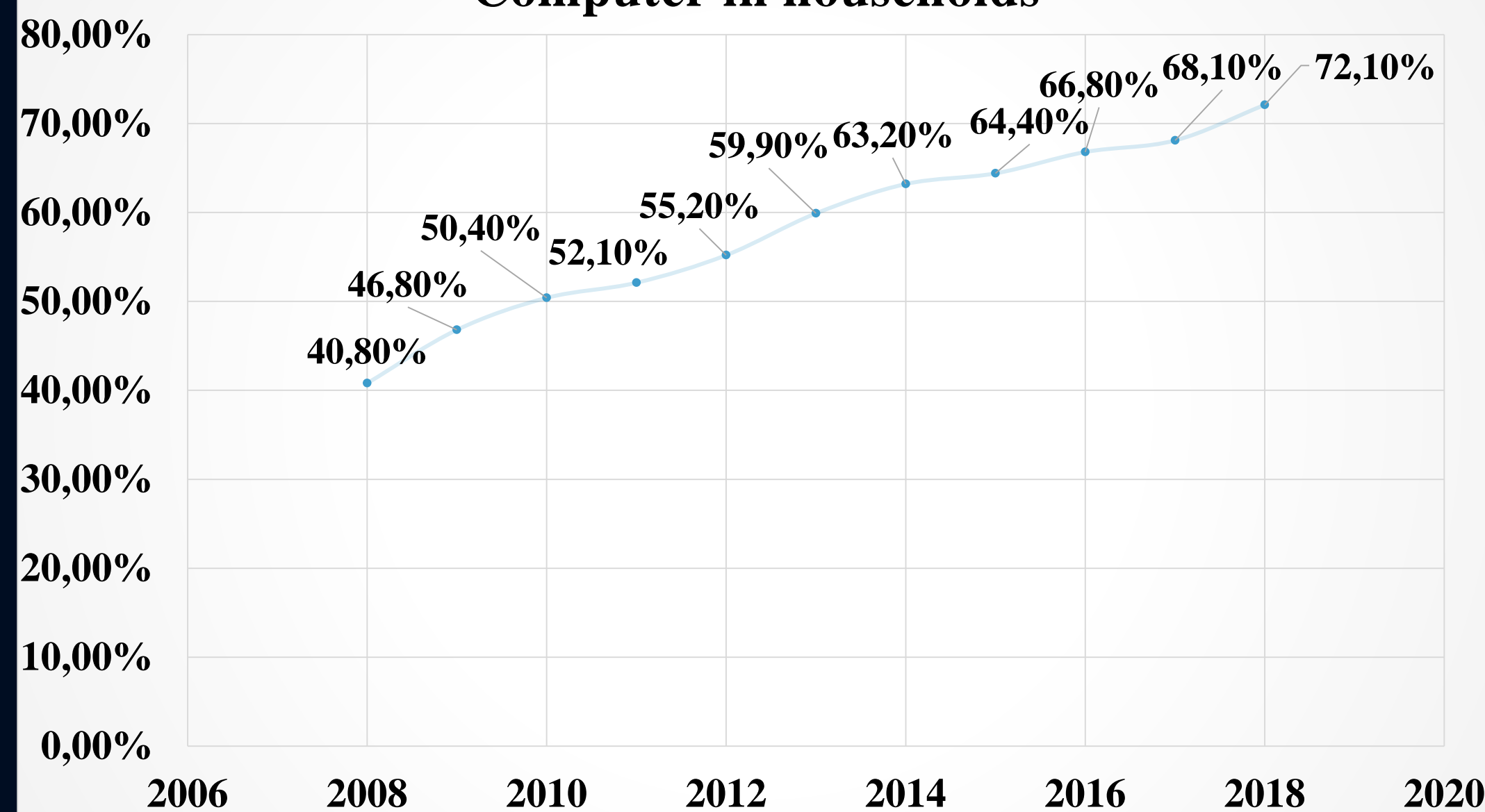
Introduction

The development and use of information and communication technologies have been transformed in a modern way society in the "information society". Its main characteristic is that information and communication technologies play an important role both in the production and in the economy, also in other spheres of life of individuals and society as a whole.

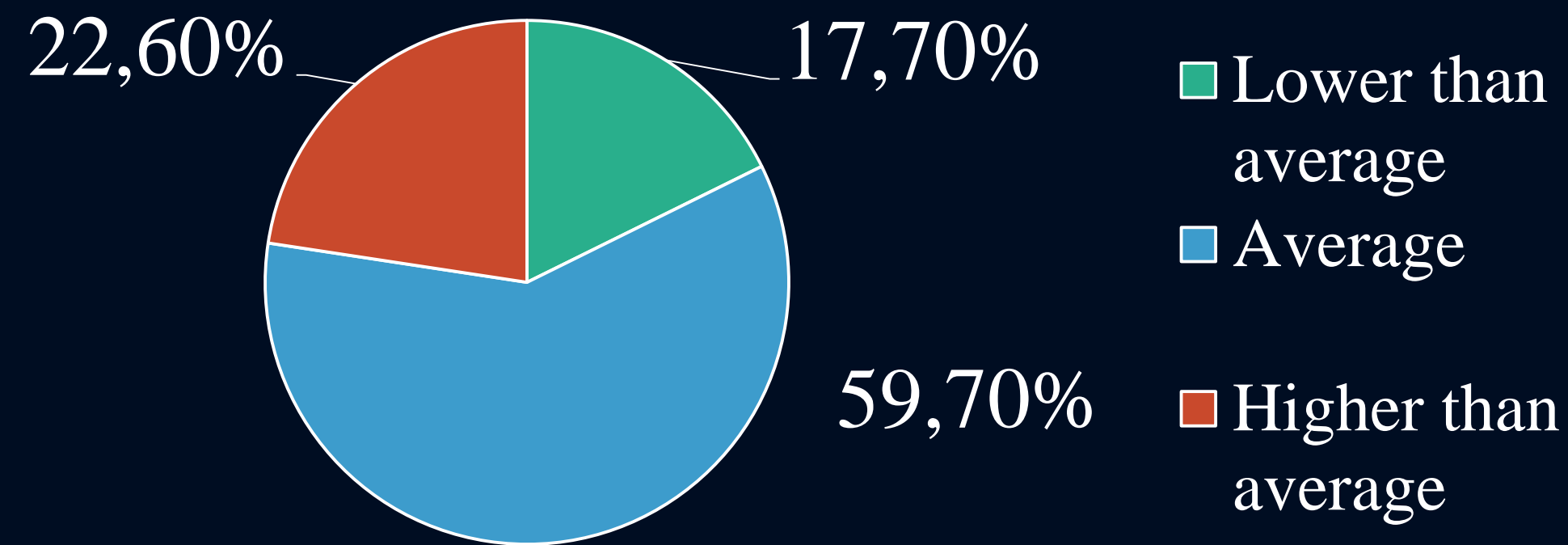
Computers in households

The main findings of this research indicate that 72,1% of households in Republic of Serbia owns a computer, which makes an increase of 4% compared to 2017, and 6,3% compared to 2016. The incidence of computers in households varies depending on territorial units: in Belgrade it is 81,1%, in Vojvodina 69,3%, and in central Serbia 69,0%.
- 72.1% of households own a computer

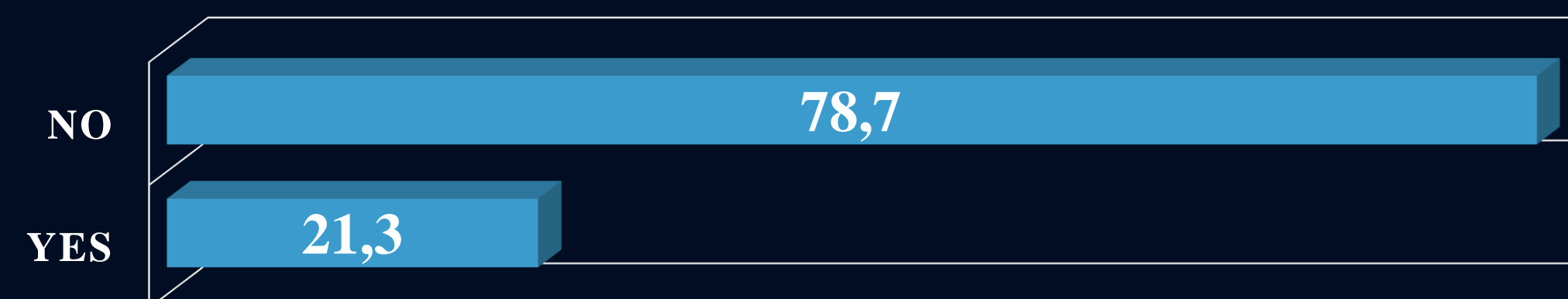
Computer in households



Structure of computer user education



USE OF CLOUD SERVICES

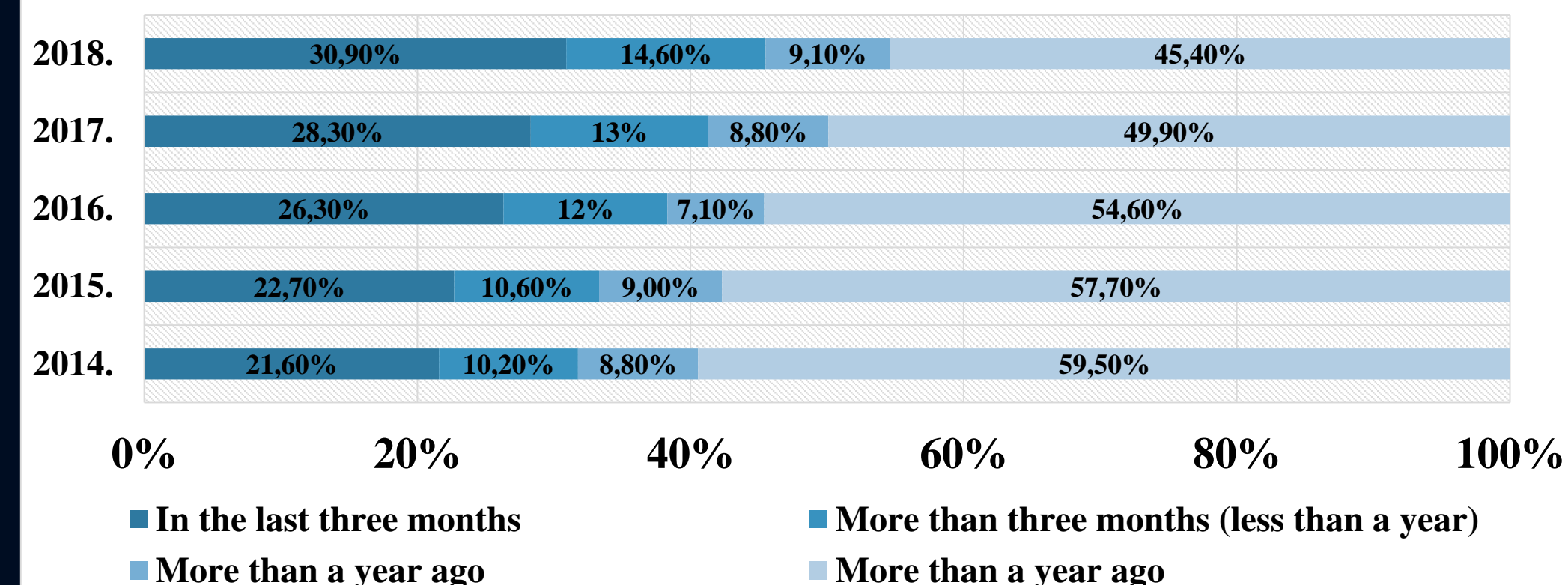


E-Business

When it comes to the time frame in which Internet users were buying /delivering goods or services on the Internet, 30,9% of users made purchases / orders in the last three months, 14,6% more than three months ago, and 9,1% more than a year ago. 45,4% of Internet users never bought / ordered goods or services over the Internet in 2018.

- Over 1.800.000 persons purchased or ordered goods / services via Internet last year.
- Compared to 2017, the number of persons who bought or ordered goods / services via Internet increased by just over 130.000

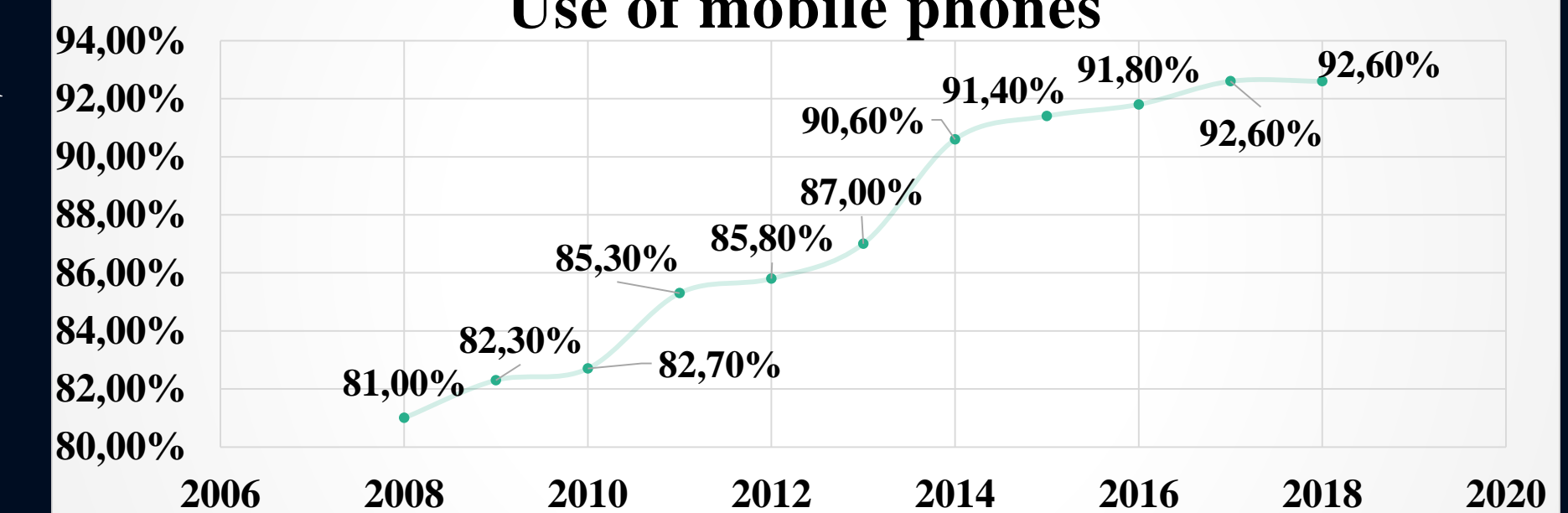
When was the last time you bought / ordered goods or services online (for private purposes)?



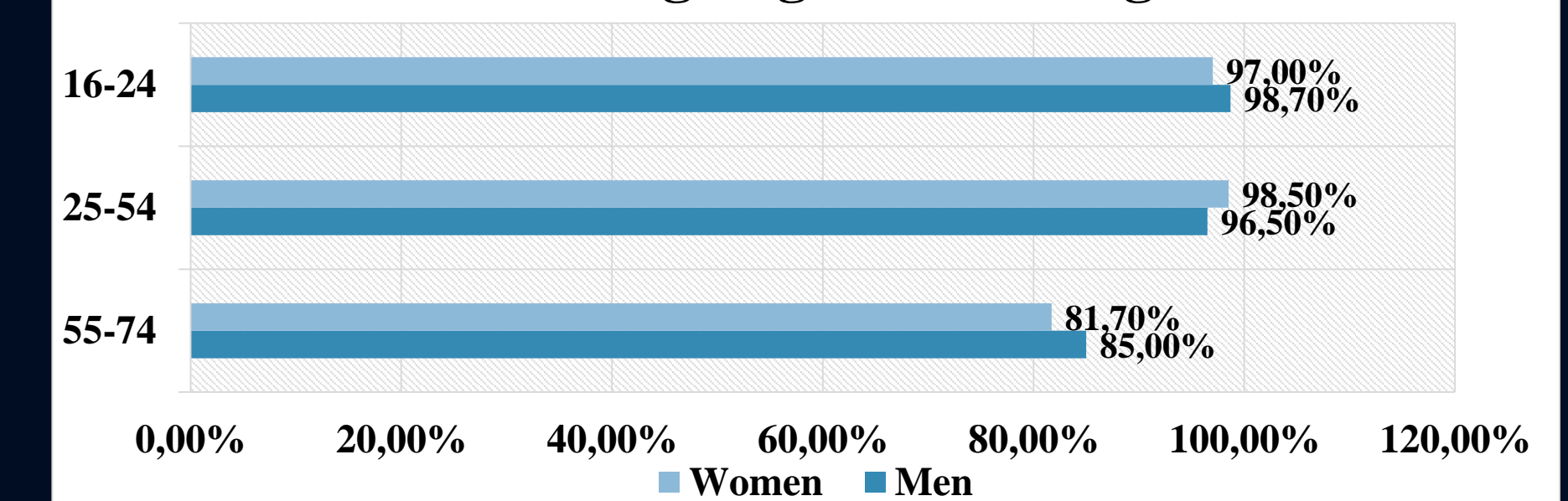
Mobile phones

The survey showed that 92.6% of the population uses a mobile phone, the figure for 2017. was also 92.6%.
- Over 4.910.000 people use a mobile phone

Use of mobile phones



Use of mobile phones according to gender and age



Where was the information found?

- The research is based on the statistics of the National Institute of Serbia.
- Household survey was conducted on a two-phase sample, stratified by criterion urban. The sample was isolated in the territory of central Serbia (without Belgrade), AP Vojvodina and Serbia Belgrade, a proportional number of households. The sample size is 2.800 households and 2.800 households individuals. The test was conducted by telephone, and indirect interviewing was provided.

Conclusions:

- On the basis of the conducted research we can conclude that the ICT in Serbia is becoming more and more representative, and that in the future it will be an indispensable part of the lives of almost all people.